

## GTA COMMUNITY LEGAL CLINICS' TRANSFORMATION PROJECT

### VISION REPORT MOTION OF ENDORSEMENT

Flemingdon Community Legal Services believes that the general service community legal clinics in the GTA can better service the low income population of the GTA by collectively transforming our service delivery processes. The following transformational principles are critical to our support for the Vision Report:

- It is crucial that community legal clinics transform their service delivery processes so that more resources can be put into direct client service work.
- Core areas of legal service should be more consistent across the GTA.
- The use of staffing teams in core areas of law, dedicated intake workers and enhanced use of volunteers are key components of the transformed service delivery process.
- It is critical that we increase our capacity to do community development work and that we put in place policies and processes that reflect our firm commitment to that key service element.
- We can ensure client access to our services through the development of community access points by putting into place best practices gained from our collective experience and by our increased emphasis on the development of structured arrangements with our key community partners.
- Resources for community legal clinics should be equitably distributed amongst the low income population of the GTA.
- In order to achieve our objectives community legal clinics need to be large enough to be capable of transforming our service delivery processes.
- Additional funding for the GTA general service community legal clinics will be required for the equitable distribution of resources and the exact number of general service community legal clinics will be dependent on the funding available and on further consultations with other participants in this transformation project.

**Therefore Flemingdon Community Legal Services endorses the creation of GTA general service community legal clinics that are large enough in staffing size to be transformational in the service delivery processes, with the exact number of legal clinics and their catchment areas to be determined by the Steering Committee, depending on funding available, but in any event not less than the five clinics as outlined in the Vision Report.**

**Shamsh Kara, Chair, Board of Directors, FCLS**